

UNCLASSIFIED

01 04 171453Z APR 01 RR UUUU AA ZEXW
YES

CDR MTMC ALEXANDRIA VA//MTPP-HQ//
AIG 7591
AIG 7593
AIG 7595
AIG 7596
AIG 12481
ESDOC FLD OFF M ALICE SPRINGS NT AS//TO//
CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//
CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//RXFIC//
513ACCW RAF MILDENHALL UK//LGTTH//
4722SPTS CFB NORTH BAY ONTARIO CAN//LGTT//
MCAS BEAUFORT SC//DALO-TSP-PP//
COMNAVSUPSYSCOM MECHANICSBURG PA//442//
CMC WASHINGTON DC//LFT-4//
COGARD WASHINGTON DC//G-WPM-2/GLCL//
HQUSAF WASHINGTON DC//ILTT//
CDRMTMC ALEXANDRIA VA//MTIM-TPPP//
CDR599THTRANSGPTML WHEELER AAF HI//
DIRMTMC598THTRANSGP VAIHINGEN GE//
INFO CVSARCS OTJAG FT MEADE MD//JACS//

CHARLES FISHBURN, TMS
MTPP-HQ, (703)-428-3176

NONIE C. CABANA, COL, GS, MTPP

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YES

CMC WASHINGTON DC//NJAG 14C//

CMC WASHINGTON DC//CODE MHP-40//

GSA FSS CENTRAL OFFICE ARLINGTON VA//

HQUSAF JAG WASHINGTON DC//AFLSA/JACC//

DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION - THE KENDERES GROUP,

INCORPORATED (KGIT) HQ-01-008

1 EFFECTIVE IMMEDIATELY, THE KENDERES GROUP, INCORPORATED (KGIT) IS PLACED IN WORLDWIDE NONUSE FOR ALL DOD DOMESTIC AND INTERNATIONAL CODES OF SERVICE, INTO AND OUT OF ALL RATE AREAS. THIS ACTION IS BEING TAKEN BECAUSE OF THE KENDERES GROUP DECISION TO NO LONGER PARTICIPATE IN THE DEPARTMENT OF DEFENSE PERSONAL PROPERTY PROGRAM.

2. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV.

3. NO NEW TONNAGE WILL BE OFFERED TO KGIT.

4. ITOS WILL PROVIDE HQ MTMC (CONUS) MTMC EUROPE, AND MTMC PACIFIC (OCONUS) A LIST OF ALL SHIPMENTS WHICH HAVE NOT ARRIVED AT DESTINATION WITHIN THREE (3) WORKING DAYS FROM THE DATE THIS MSG IS

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RECEIVED.

5. SHIPMNETS ALREADY BOOKED WITH THE CARRIER AND STILL AT ORIGIN OR SHIPMENTS THAT ARE BOOKED AND HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.

6. KGIT SHIPMENT ALREADY IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENT WAREHOUSE) WILL REMAIN THE RESPONSIBILITY OF THE CARRIER.

7. SHIPMENTS THAT BECOME FRUSTRATED WILL BE IDENTIFIED AND REPORT TO HQMTMC (CONUS) MTMC EUROPE, AND MTMC PACIFIC (OCONUS) FOR ADDITIONAL GUIDANCE INSTRUCTIONS IAW CHAPTER 410-10, PARA F, IV OF THE DTR REGULATION.

8. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLS, RETENDERED GBL CORRECTION NOTICE, PURCHASE ORDERS OR FREIGHT WARRANT, COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED AND PROVIDE THE COPIES OF THE ORIGINAL AND RETENDERED GBLS TO THIS HQ ATTN: MS. GLORIA WARD-LEWIS, MTPP-HQ DSN: 328-2998, COML: (703) 428-2998, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

9. POINT OF CONTACT ARE AS FOLLOWS:

CHARLES FISHBURN, TMS
MTPP-HQ, (703)-428-3176

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MTMC EUROPE - TOMMY HASLETT OR MS. DONNA BONVECHIO, AT DSN:
680-5897/5167, COML: 011-49-711-680-5897/5167, FAX:
011-49-711-680-5203.

MTMC PACIFIC - MS. MAE OHORI, OR MR. WALT AGENA, DSN:
456-3741/3331, COML: (808) 656-3741/3331, FAX: (808) 656-6530.

PROBLEMS AFTER NORMAL DUTY HOURS SHOULD BE REPORTED TO HQMTMC
COMMAND OPERATIONS CENTER (COC) 1-800-756-MTMC (6826).

HQMTMC FOR OPERATIONAL ISSUES THAT CANNOT BE RESOLVED AT THE
FIELD LEVEL -MR. DON DETTE AT DSN: 328-3038, COML: (703) 428-3038,
FAX: (703) 428-3389.

10. POC HQMTMC CARRIER QUALIFICATION AND PERFORMANCE BRANCH - MR.
CHARLES FISHBURN, MTPP-HQ, DSN: 328-3280, COML: (703) 428-3280,
FAX COML: (703) 428-3388.

CHARLES FISHBURN, TMS
MTPP-HQ, (703)-428-3176

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